



District Leader

Biographical Information

Candidate's Name: **Dilshaad RAJABALEE**

Candidate's Office: **Program Quality Director** District Number: **114 (New)**

Toastmasters member since: **April 2016**

Education:

**Chartered Accountant (UK) + Holder of a Diploma in IFRS.
Holder of a Law Degree from the University of London.
Holder of a Public Relations Diploma + Another one in Human Resources Management + Another one in Public Relations.**

Toastmasters offices held and terms of service:

**Club Level - Have been President, VPE, Secretary and Treasurer.
Area Level - Area Director 2022-2023
Division Level - Division Director 2023-2024
Cabinet Level - Finance Manager 2024-2025
Cabinet Level - Club Growth Director 2025-2026**

Toastmasters honors and recognition:

**Competent Communicator (CC)
Competent Leader (CL)
DTM (Twice)
Elected Best Area Director 2022-2023
Elected Best Division Director 2023-2024
Club Growth Director - Chartered 10 clubs in the Golden Quarter September 2025**

Relevant work experience and how it relates to Toastmasters and your role as a District leader:

**I am employed by a MultiNational firm since more than 2 decades and currently hold the post of Director, Client Services. Given the breadth of experience I have gathered in Sales (since we are a Revenue focused firm) and the Training Leg which I closely monitor - these 2 aspects make me a good candidate for the role of Program Quality Director. I can also lend some advice to the elected Club Growth Director.
I am also inspired by the work of my predecessors both in the current District 129 and that of the new District 114 and intend to build on the legacy established when I am elected.**

What experience do you have in strategic planning?

As I have mentioned, I operate in my working life as a Director. This means that, alongside fellow colleagues, we are responsible to develop strategies, to deliver on the set vision for the Firm. This calls for Strategic thinking, Planning and execution that too in a Team. It incorporates the values of Respect, Service and Trust to take the Firm to the supreme level of Excellence.

What experience do you have in the area of finance?

I am a fellow of The Association of Chartered Certified Accountants since 2005. In day to day life, besides strategising, Finance is the complementary and next element which makes up my day to day.

What experience do you have in developing procedures?

I have spent the last 15 years of my life setting procedures, working on work flows, improving them, modifying them and making sure the Firm got its ISAE+SOC certification year after year. This implies ensuring the control environment is sufficiently robust, is also agile so that it can be modulated to cater for changes brought about by legislation and an evolving landscape.

What lessons did you learn from previous leadership positions?

Despite all my good work, my initiatives and willingness to perform, the magic for the anything to work resides in Team work. So we need to make the team work so that the dreams work.

Why do you want to serve as a District leader?

My wish to act a a District leader stems from the fact that I wish to be a Servant leader. It is my way to give back to society what I have received so far.

In your opinion, what are the District mission's major objectives and how would you work to achieve them?

The District Objectives are of course aligned to those of Toastmasters International. Whilst I wanted to be a pillar of success, I wish to further steer up so that we can deliver on - "every Member matters" - and clubs are delivering on that. I wish to serve the District and for that I will use my time, efforts and energy to be close to my fellow cabinet leaders, Division Directors and Area directors so that I know the reality on the ground and in turn strategise accordingly. In few words, being attentive to members needs and devise strategies based on local realities - for that I will strengthen my relationship with fellow leaders across jurisdictions so that they can be my ears and eyes.

Additional information about yourself:

I am a passionate person and always walk the extra mile to make things happen.